

Comprehensive Computer Solutions, Incorporated (“CCS”) and Subsidiaries Terms of Use

LAST MODIFIED 4-12-2010

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ELIGIBILITY

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REGISTRATION

In order to use certain features of the Site such as seeking product or services information, you may be required to provide certain information about yourself, such as your e-mail address, your company name, your company’s mailing address and your work telephone number. You agree to provide accurate, current and complete information about yourself that is requested by the CCS registration forms (“Registration Data”); (b) maintain and update the Registration Data to keep it accurate and complete; and (c) be fully responsible for all use of the Site under your name or e-mail address.

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COPYRIGHT COMPLAINTS

Complaints that any material posted on the Site infringes a third party copyright generally are governed by the Digital Millennium Copyright Act ("DMCA") which specifies certain procedures that must be followed by the complaining party and CCS. These procedures are detailed below and must be followed by any party seeking to have allegedly infringing content removed (or contesting such removal) from the Site. Please note that all statements and representations made in the notice and counter-notice below are made under oath and that any false statements or material misrepresentations may subject the party making such statements to liability, including prosecution for perjury.

A. Notice and Take-down Request. If you are a copyright owner and believe that any content on the Site infringes upon your copyrights, you may submit a notification pursuant to the Digital Millennium Copyright Act ("DMCA") by providing our Copyright Agent with the following information in writing (see 17 U.S.C. Section 512(c)(3) for further detail):

- A physical or electronic signature of the owner of the copyright or a person authorized to act on the owner's behalf;
- Identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works on the Site are covered by a single notification, a representative list of such works;
- Identification of the material that is claimed to be infringing and information reasonably sufficient to permit CCS to locate the material (for instance, by supplying the URL of the page within the Site where the material that is the subject of the notice is located);
- Information sufficient to permit CCS to contact you, such as a name, address, telephone number, and, if available, an e-mail address;
- A statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and
- A statement that the information in the notification is accurate, and under penalty of perjury, that you are authorized to act on behalf of the copyright owner whose work or works are being infringed.

CCS's designated Copyright Agent to receive notifications of claimed infringement may be reached at the following e-mail and physical address:

copyrightagent@ccs-inc.com, 105 Industrial Drive, Christiansburg, VA 24073

You acknowledge that if you fail to comply with all of the requirements of this Section A, your DMCA notice may not be valid. Please note that if you submit a false claim or materially misrepresent that content on the Site is infringing, you may be liable for damages, including court costs and attorneys fees.

Upon receiving a proper Notification of Alleged Copyright Infringement as described in this Section A, we will remove or disable access to the allegedly infringing material and promptly notify the alleged infringer of your claim. We also will advise the alleged infringer of the DMCA statutory Counter Notification procedure described below in Section B by which the alleged infringer may respond to your claim and request that we restore this material.

B. Counter-Notice. If you believe that your content that was removed (or to which access was disabled) is not infringing, or that you have the authorization from the copyright owner, the copyright owner's agent, or pursuant to the law, to post and use the content at issue, you may send a counter-notice containing the following information to CCS's Copyright Agent at the physical and/or e-mail address set forth in Section A above:

- Your physical or electronic signature;
- Identification of the content that has been removed or to which access has been disabled and the location within the Site at which the content appeared before it was removed or disabled;
- A statement that you have a good faith belief that the content was removed or disabled as a result of mistake or a misidentification of the content; and
- Your name, address, telephone number, and e-mail address, a statement that you consent to the jurisdiction of the federal court in which your address is located, and a statement that you will accept service of process from the person who provided notification of the alleged infringement.

If a counter-notice is received by the Copyright Agent, CCS may send a copy of the counter-notice to the original complaining party informing that person that CCS may replace the removed content or cease disabling it in 10 business days. Unless the copyright owner files an action seeking a court order against the content provider, member or user, the removed content may be replaced, or access to it restored, in 10 to 14 business days or more after receipt of the counter-notice, at CCS's sole discretion.

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By visiting the Site, you agree that the laws of the Commonwealth of Virginia, without regard to principles of conflict of laws, will govern these Terms of Use and any dispute of any sort that might arise between you and CCS or its affiliates. Any action to enforce these Terms of Use shall be brought in the federal or state courts located in Roanoke, Virginia.

TERMINATION

CCS may terminate your access and/or prohibit you from using or accessing the Site or any portion thereof for any reason, or no reason, at any time in its sole discretion, with or without notice, including without limitation if it believes that you are under age 13.

INDEMNITY

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